

Annotation

This diploma thesis called eGovernment from the perspective of interest groups engages with the current topic of the usage of eGovernment in the Czech Republic. The main goal of the thesis is to identify the main benefits and drawbacks of used eGovernment services from the perspective of selected interest groups. Supportive goals of the thesis are to identify interest groups that can view this issue differentially and characterize the actual status of eGovernment in the Czech Republic. A part of this thesis also focuses on the comparison of eGovernment status among the Visegrad Group countries. Benefits and drawbacks of eGovernment are identified by multiple methods, mainly by quantitative pre-research and qualitative research performed by the author of this thesis in the form of questionnaires and interviews with the representatives of selected interest groups. Prior to both types of research, the author conducted SWOT analyses of eGovernment services is conducted from the perspective of all selected interested groups. Furthermore, the thesis contains the analysis of settled Czech case-law that relates to eGovernment. At the basis of the research, the main benefits and drawbacks of eGovernment services are identified. At the end of the thesis, the potential solutions to the identified eGovernment drawbacks are designed and discussed.